Changing your password

You can now access your K-Net Mobile Account by telephone at 807-212-4652 or on-line at http://mycellular.knet.ca In order to access your K-Net Mobile account on-line or from any telephone, you must first change your password.

From your K-Net Mobile phone

- Dial 807-212-4652
- When prompted, enter your default password (last five digits of your phone number)
- Go to Option 3 and enter your new password (choose one that you will remember) followed by the # key.
- You will hear a voice confirmation that your password has been changed.

Now you can go to http://mycellular.knet.ca

- Enter your 11 digit phone number (1807xxxxxxx) as "user"
- Enter your NEW password

You now can see your account balance, enable or disable options as you choose and monitor your call history to stay positive and plan as you go. You may also add minutes to your phone by entering a valid K-Net Mobile voucher number

If you need assistance with
your K-Net Mobile phone,
call your community's
K-Net Mobile Representative or
K-Net Mobile Customer Service
1-877-737-5638 Option 2
Or Email servicedesk@knet.ca.

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